



Date: 07/22/2024

Subject: Warehouse Relocation Notice

Dear Valued Customer,

We are excited to share important information regarding WG Henschen, an Abound Aerospace company. As part of our ongoing commitment to enhance our services and ensure efficient operations, we are relocating our warehouse in Scottsdale, Arizona to a new location in Valencia, California.

Our new warehouse address is:

24908 Avenue Kearny
Valencia, CA 91355.

The move is scheduled for December 2024. We expect a seamless transition and plan to be fully operational at that time.

The new warehouse facility features 40,000 square feet of purposely designed space that offers a more modern, efficient, and spacious environment for our operations. The location has been thoughtfully selected as part of our goal to improve our distribution footprint across the region.

Throughout this transition, we remain fully dedicated to maintaining the level of service and support you have experienced. Please note that our contact information, including phone numbers and email addresses, will remain the same. If you have any questions or concerns about the relocation, including specific requirements for quality approvals to allow WG Henschen to ship product from our new facility, please reach out to our dedicated team:

Joyce Krieger, Quality Systems Manager
Phone: (661) 210-3545
Email: jkrieger@wghco.com

While our warehouse is moving, we will maintain our Sales and Customer Service team in Arizona. We appreciate your partnership and commitment to WG Henschen, and we look forward to serving you from our new location.

Sincerely,

Carlos Dominguez
VP Operations & Quality

Frequently Asked Questions

Will my payment or shipping terms change?

- No, all current terms will remain unchanged.

Will your current accreditations change?

- No, all accreditations for WGH will be unchanged during this transfer. Please see attached AS9120 certification.

Who do I contact to organize an audit of your new facility?

- Please contact our Quality Systems Manager, Joyce Krieger, at jkrieger@wghco.com.

Will my current point of contact change?

- No, our Sales & Customer Service team will remain the same and will continue to work with you.

What is the cutoff date for shipping from Arizona:

- Beginning Jan. 1, 2025, all shipments will be from our Valencia, CA warehouse.

Will shipments take longer from your new facility?

- No, our services will remain unchanged. We will continue to use our current delivery partners to ensure products continue to arrive on the scheduled dates.

Does your invoice address change?

- No, please continue to use accounting@wghco.com and our office address: 7363 E. Tierra Buena Lane, Suite 100, Scottsdale, AZ 85260

What do I need to do to facilitate this change?

- Please update our company details to the new warehouse address by Dec. 31, 2024.

Will there be a name change as well?

- No, we will continue to operate as WG Henschen, an Abound Aerospace company.

If you have any further questions please contact your WGH representative directly and we will address your individual concerns.

